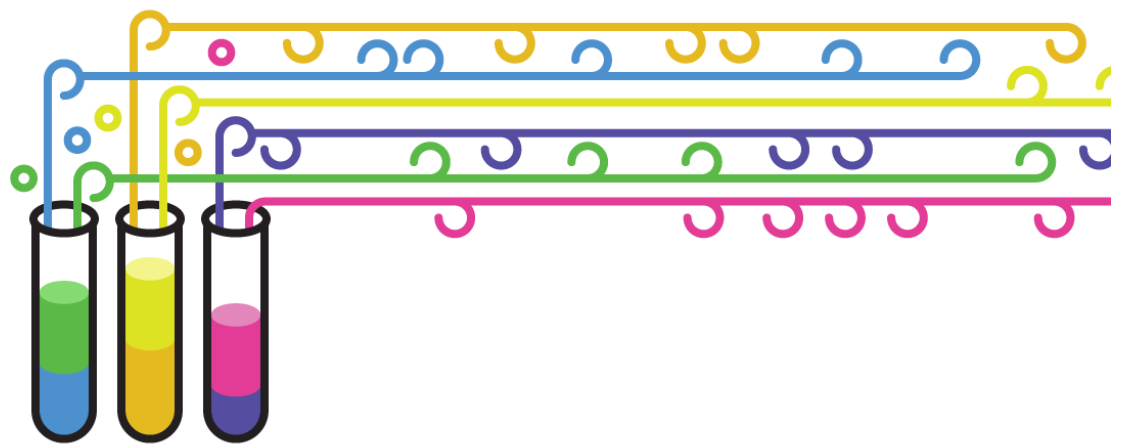


WebPT Year in Review: Where Do Product Ideas Come From?



This year was a great one for the WebPT Product Development team. In addition to expanding our department and introducing some super cool features to the WebPT application, we attended several industry conferences and visited WebPT clinics around the country. But all that jet-setting wasn't just a ploy to rack up tons of frequent flier miles; we also gathered plenty of valuable feedback from our awesome community of more than 40,000 Members—which in turn helps us continue to provide an EMR packed with cutting-edge features and compliance tools.

Aside from speaking to Members face-to-face, one of the Product team's biggest sources of Member feedback is the Idea Portal, which is housed within the WebPT Community. Launched in 2011, the Idea Portal is a place for Members to submit suggestions on what features the Product team should build next. To date, we've received more than 5,000 ideas and comments from our Members.

So, how do we sift through those thousands of messages? By rolling up our sleeves and digging in! In 2014, we launched more Idea Portal-inspired features than we have in any previous years. Here's a small sampling of the most requested items:



WebPT Outcomes works great, and it helped me go back to insurance companies and renegotiate reimbursements.

Richard Hoffman | President of MedDiagnostics Rehab

[Learn more](#)



Alert When No Appointment Scheduled

This option integrates the Scheduler with patient documentation to help ensure therapists create notes with the correct dates of service.

Patient Payment System

This streamlines the entire patient collection process and features a new, more user-friendly interface for collecting payment for copays, coinsurance, and supplies.

Discharged Patient Report

There's no question that WebPT Members care about all of their patients—even the ones they've discharged. This report offers users an easier way to find previously discharged patients.

Like I said before, these three features represent only a fraction of the enhancements we introduced to the WebPT system this year. In fact, we launched more than 30 items that ranked very high in our Idea Portal, including new status icons for the agenda, configurable insurance options, eDoc updates, and the ability to add multiple custom outcome tools.

Even though we've accomplished a lot this year, one of the questions we receive most frequently is, "When are you going to get to my idea?" Hang in there; we've got a big year ahead of us in 2015, and we plan to accomplish even more!

ARTICLE POSTED IN COMPANY

TAGS NEW PRODUCT PATIENT CARE PHYSICAL THERAPY IDEA PORTAL



By **Alex Zarazua**

December 15, 2014 | 2 min. read

Featured Articles

26 Perfect Gifts for Speech-Language Pathologists

26 Perfect Gifts for Occupational Therapists

26 Perfect Gifts for Physical Therapists

Subscribe to our blog.

FIRST NAME

EMAIL

First Name

Email

Sign me up

Discussion

0 Comments

WebPT Blog

 Login ▾

 Recommend

 Share

Sort by Best ▾



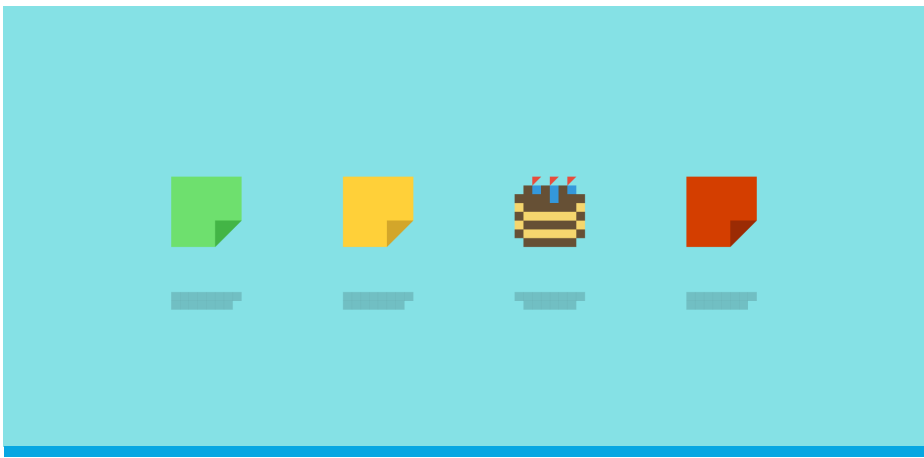
Start the discussion...

LOG IN WITH

OR SIGN UP WITH DISQUS 

Name

Be the first to comment.



Dec 16, 2014 | 3 min. read

article

WebPT Year in Review: Creating Products that Matter

[READ MORE](#)



Dec 17, 2014 | 4 min. read

article

Product Year in Review: Patient Payment System

We've officially passed the December midpoint, and as we all

[READ MORE](#)



Mar 28, 2018 | 12 min. read

article

Common Questions from Our Physical Therapy Patient Retention Webinar

9

[READ MORE](#)



Achieve greatness in practice with the ultimate EMR for PTs, OTs, and SLPs.

[Request a free tour](#)

Contact

[Request A Free Demo](#)

[Contact WebPT](#)

Phone: 866-221-1870

Fax: 866-225-0057

625 S 5th St, Building A

Phoenix, AZ 85004

[Press Kit](#)

Company

[About WebPT](#)

[Careers](#)

[Press and Awards](#)

[Referral Program](#)

Products

[EMR](#)

[Scheduling](#)

[Billing Software](#)

[RCM Service](#)

[Reach](#)

[HEP](#)

[Analytics](#)
[Outcomes](#)
[Continuing Education](#)

Guides

[CPT Codes](#)
[8-Minute Rule](#)
[How to Start a PT Clinic](#)
[Physical Therapy Marketing](#)
[Physical Therapy Billing](#)
[Medicare](#)
[G-Codes](#)
[ICD-10](#)
[PQRS](#)
[Outcomes Tracking](#)
[Physical Therapy Apps](#)
[Therapy Cap](#)
[HIPAA](#)
[Functional Limitation Reporting](#)

Resources

[Blog](#)
[Articles](#)
[Webinars](#)
[Events](#)
[Ascend Event](#)
[Downloads](#)
[GetPT](#)

Members

[WebPT Login](#)
[Contact Support](#)